

Falls Creek Cabins and Campground welcomes you!

The following information will help you prepare for and plan your cabin rental. We ask that you take time to read all of the following policies and procedures before signing your rental agreement.

The person making the reservation (the renter of record) must be one of the guests who will occupy the rental property throughout the rental period. The renter of record must sign this Rental Agreement and put down his/her credit card as the security/damage deposit. This credit card will be charged for the cleaning fee and any additional fees that you may incur. The Renter of Record must be at least **18 years old**.

As the renter of record, you are responsible for knowing and following these rules and for ensuring that others in your group know and follow them as well. We also suggest you bring a copy on your trip, as it may help answer many of the questions you might have before, during and even after your visit.

Please INITIAL the bottom right corner of each page, and SIGN the final page of this rental contract. We must have this rental agreement, credit card deposit and a copy of your driver's license before you will be allowed to check into your cabin.

RESERVATION AND CANCELLATION POLICIES AND PROCEDURES:

- All reservations require **FULL** rental payment at time of booking. Please see the separate cancellation policy for any questions regarding your rental payment. We strongly recommend that whenever traveling, you purchase travel insurance to ease your mind in case of any unforeseeable cancellation issues.
- **Check-In:** Check in time is anytime after **2:00 PM**. (Eastern Time)
- Guest(s) will have 2 hour(s) to inspect the cabin and report any damage/broken objects in the cabin they feel they should not be liable for. After one hour, any damages in the cabin will be the full responsibility of the guest(s). You will receive a check-off form with any pre-existing damages already noted.
- **Check-Out:** Check-out time is **11:00 AM**. (Eastern Time)
- Late departures may result in your being charged for another day's stay. No refunds will be given for early departures (such as should you find it necessary to leave earlier than your reserved departure date), for any reason, including weather and/or road conditions.
- **Quiet Hours:** Quiet hours are from 12midnight to 7am. Please respect our neighbors and refrain from any loud noises during these times.
- **Occupancy:** Maximum occupancy of Star Falls cabin is 12 people. The base rental price is for 6 or fewer people. There is a per person charge of \$20/person/night for more than 6 people. A penalty of \$30/person/night will be charged if we determine that you have exceeded your stated number of persons in the cabin.
- **Keys:** You will not need any keys to the cabin. Your entry code will get you into the front door of the cabin. After your reservation is confirmed, we will contact you with the combination for the front and side door locks. Please write down this code so that you can access the cabin when you arrive. When you depart, make sure the door is securely closed and locked.
- **Grill area:** Star Falls Cabin comes with a gas grill, picnic table and outdoor fireplace. Propane gas is included, as is a basic set of grilling utensils. You can get a free bundle of firewood each night that you have rented the cabin. Additional bundles are available (from the store at

- Sheltoewe Trace Outfitters from March-Oct or by pre-arrangement) for \$4/bundle (+ tax).
- **Outside Food:** This is a rural area and has its share of raccoons, possums, squirrels and even skunks and bears. Please do not leave food outside the cabin for any length of time, particularly at night. If you see any wild animals, please do not feed them! This converts a wild animal into a nuisance, and it generally will need to be removed.
 - **Kitchen:** The kitchen has a dishwasher, refrigerator, stove, microwave, and coffee pot. We provide plates, cups, and utensils for up to 12 people, as well as basic pots, pans and cooking equipment. You will need to bring any food or specialty cooking equipment.
 - **Electronics:** Star Falls cabin has a wide screen HDTV with cable and a DVD player. There are several DVDs provided in the cabin. A telephone for local calls is provided. There is no long distance service on that phone. Cell phone service is rather spotty in this area. Check the guest book for suggestions on where you can get cell phone service on the grounds and in the general area. The cabin has free wi-fi. You will need an access code, which is included in your check-in packet.
 - **Cribs:** If you need a crib for your baby, we can place one in your cabin prior to your arrival. There is a \$5/night charge for a crib. Please let us know ahead of time that you will need one and which room you would like it set up in. We also have a jog stroller and child carrier backpacks available for rent as well.
 - **Linens and cleaning supplies:** A supply of towels, bed sheets and other linens is provided, as is a start-up set of bath soap, toilet tissue, paper towels, dishwashing liquid, and trash bags. There are brooms, a mop, a small box of laundry detergent and other basic cleaning supplies in the cabin. These items are for your use during your stay and are not to be taken with you when you leave. You need to bring your own toiletries, including a hair dryer and iron, if desired. Bed linens and bath towels are not changed during your stay and the startup set of supplies are not replenished during the rental. No housekeeping is provided during the guest(s) stay until the time of check-out. There is a washer/dryer in the cabin for your use.
 - **Pets:** While we do have other lodging options that allow pets, they are not allowed in or around Star Falls Cabin. If evidence of an animal is discovered, you will be asked to leave immediately and your credit card will be charged an additional \$150 for cleaning fees (or more depending on the circumstances). We do have kennel cages on-site (not near the cabin), and/or we would be happy to refer you to local kennels.
 - **Smoking:** Star Falls Cabin is a **non-smoking** cabin (as are all of our buildings). If there is any evidence of smoking inside or on the porch of the cabin, an additional charge of \$150 (or more depending on the circumstances) cleaning fee will be placed on your credit card. Smoking is permitted at the grilling area, and elsewhere on the grounds. Please dispose of your cigarette butts outside in the cigarette container (located in the grilling area).
 - **Illegal behavior/items:** Use of illegal drugs, illegal fireworks, and underage drinking is prohibited at and around Star Falls cabin, as is theft, vandalism and any other illegal activities. Any evidence of the above will result in immediate eviction with no money refunded. In addition, these activities may be documented and turned over to the police.
 - **Parties:** Occupancy of Star Falls Cabin is for the people renting it. While you are certainly welcome to have people stop by while you are at Star Falls Cabin, this is not a party house. If you and 5 friends are renting the cabin to watch the Super Bowl and have a good time, that is fine. If you are plan to invite 70 of your closest friends for a night of drunken debauchery, that is not fine. If you have any questions about whether something is allowed, please ask!
 - **Alcohol:** We do allow the consumption of alcohol in and at Star Falls cabin, but we expect our guests to do so with discretion. We are located in Whitley County, which is a "moist" county.

Restaurants meeting certain criteria are allowed to serve alcohol by the drink. The closest place to buy alcohol such as beer or wine coolers is Jellico, TN. For hard liquors, you would need to go to Richmond, KY or Knoxville, TN. Plan accordingly. Underage drinking is an illegal activity and will be dealt with in accordance with the **Illegal behavior/drugs** statement above. In case you missed that section, any evidence of illegal activities will result in immediate eviction with no money refunded. In addition, these activities may be documented and turned over to the police.

- **Lost and Found:** You are responsible for your personal items while you are at Star Falls Cabin and taking those items with you when you leave. Any non-perishable items left behind will be turned into Lost and Found at Sheltoewe Trace Outfitters. We can mail those items to you at your request, but you will pay for shipping charges. Items should be claimed within 30 days.
- **Cleaning Fee(s):** There is a \$55 standard cleaning fee. This fee is waived for stays of 3 nights or more. The standard cleaning fee (for stays of less than 3 nights) will be charged to your card on check-out. Any excessive cleaning required will result in an additional cleaning fee. This includes, but is not limited to, any violation(s) of the No Pet; No Smoking policies. The standard cleaning fee may be paid in advance in cash, but the damage deposit is still required for possible damages and excess cleaning fees.
- **Damages:** You are responsible for any damages, loss and/or removal of property from Star Falls Cabin during the time of your occupancy. This includes if the cabin is left unsecured and items are damaged or missing while you are away. We are generally more responsive to damages when they are brought to our attention rather than if we discover them on our own.
- **Owner Entry:** We reserve the right to enter the cabin during your occupancy (for repairs or other issues). We will keep this to a minimum and will knock and announce our presence before entering.

When Departing:

- Please leave the cabin in the same general condition that it was in when you arrived.
- If you have moved furniture items, please place them back where they were originally.
- Please remove all food and beverage items from the cabinets and fridge.
- Check to make sure that you have all your personal belongings with you.
- Check to make sure that you do not have any items belonging to Star Falls cabin with you.
- Bag all trash and place it in or around the trash can provided for the cabin
- Wet and/or soiled towels, etc should be left in the bathtub or kitchen sink.
- Make sure that the stove and coffee pot are turned off.
- Turn off all lights and leave the heat at 60 degrees (for winter months), or the air conditioning at 75 (during the summer months).
- Make sure that all windows and doors are locked.

INDEMNITY CLAUSE: The registered renter agrees to indemnify Falls Creek Cabins and Campground of any damages to the premises which result from the renter's occupancy (including furnishings and household items) and/or damages found upon arrival. The renter of record is the one who will be charged for any damages his/her group causes to the property. Falls Creek Cabins and Campground will not be held responsible for accidents or injury to guests or for loss of money or valuables of any kind. The renter of record assumes full responsibility for any and all damages that his/her group causes, excessive cleaning charges for problems caused by his/her group, or for any items found to be missing after his/her group's visit, including linens and towels. By accepting this reservation, it is agreed that all guests of the registered renter are expressly assuming the risk of any harm arising from their use of the premises or others whom they invite to use the premises.

By signing this form and by providing your credit card information, you confirm that you are over 18 years of age. Please remember that a signed rental agreement is considered a legal and binding contract and therefore gives Falls Creek Cabins and Campgrounds the right to collect payment for damages, missing items, and excessive cleaning that are made necessary by your stay. We accept Visa, Mastercard, and Discover cards.

Please return the signed rental agreement, along with a copy of your driver's license, to 1-866-329-7238 (fax) or to our mailing address (time permitting) at P.O. Box 1060 Whitley City, KY 42653. If you have any questions, you can contact us at 1-800-541-7238 or by email at fun@ky-rafting.com

CREDIT CARD GUARANTEE -

I, _____ am providing my credit card number as a guarantee to Falls Creek Cabins and Campground. I agree to pay all rent, accept all terms of the lease agreement, and accept all liability for any damages, beyond normal wear and tear, or additional cleaning charges during the term of my lease with Falls Creek Cabins and Campground. If I fail to do so I understand that this cost will be charged to my credit card and all credit card sales are final. I also agree by signing this form and by providing my credit card information that I am over 18 years of age. I also agree that by signing this form, I give permission that any comments left in the Guest Books in the cabins may be used as testimony on our website, found at www.fallscreekcc.com.

The standard cleaning charge (\$55)

_____ shall be charged to this card upon departure; or
_____ has been pre-paid in cash; or
_____ does not apply (rentals of 3 nights or more)

Signature: _____

D a t e :
____/____/____

Printed Name: _____

Address _____

(must match billing address of credit card)

City State Zip: _____

Home Phone: _____ Cell Phone: _____

Email Address: _____

Vehicle make /model/year: _____

Vehicle License Plate Number: _____

The renter of record must both sign this rental agreement and provide a credit card under the same name and address.

Circle one: VISA MC Discover

Credit Card Number: : _____

Expiration Date _____

Authorizing Signature: _____